# DSO80204B-06

# <u>SERVICE NOTE</u>

Supersedes: NONE

DSO80204B 2GHz 4 Channel Oscilloscope Serial Numbers: MY46000209 MY46002001

The DSO80000B in the serial number range above possibly has a contamination internal to the power supply. The failure symptom is the scope will suddenly shut down intermittently. This is not a safety concern for any reason. The purpose of the service note is to approve this repair to be performed under warranty for a 3 year warranty period. After the 3 years from shipment if the power supply was to fail then this is not due to the contamination issue, it would be considered a normal failure.

**Parts Required:** 

P/N Description Qty.

54857-62601 SUBASSEMBLY POWER SUPPLY 1

#### ADMINISTRATIVE INFORMATION

INFORMATION ONLY

AUTHOR: MR PRODUCT LINE: PL1A

ADDITIONAL INFORMATION:

SERVICE NOTE CLASSIFICATION:

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### **Situation:**

If the instrument intermittently shuts down and the power supply is suspected to be bad it could be due to contamination internal to the power supply..

## **Solution/Action:**

Replace power supply.